Service Bulletin: XTMP-01



Xtreme Outdoors

1519 Boettler Rd. Suite A Uniontown, OH 44685

Overview:

This service bulletin is to help prevent extreme cracking of the finished paint and the shell it's self of the XT MyPod. This issue is related to the improper installation procedure of some feature components on the MyPod shell.

Models:

2021 XT MyPod - 16 affected units. M1036382 - M1036542 Non-Sequential.

Correction:

Please follow the below steps to complete this bulletin. Not all VIN#s are affected by this bulletin. Please check for the proper hardware before applying this bulletin.

FOR THE ENTRY DOOR AND PORCH HANDLE:

- 1. Remove the D-seal or vinyl screw cover covering the door flange mounting screws.
- 2. Remove the mounting screws, but leave the door adhered to the shell. There is no need to remove the door.
- 3. Drill 3/16" 7/32" dia. clearance holes through the fiberglass shell but NOT the wooden backer.
- 4. Confirm the screws are the correct type (zinc-plated, washer-head wood screws, #8x1" or #8-1-1/4" fine-thread preferred, coarse-thread allowed). If so, re-install the screws until snug. Do not overtighten!
- 5. Re-install the D-seal or vinyl screw cover.

Confirm proper operation and latching of the door.

FOR THE DOOR HOLDER (ON SHELL):

- 1. Remove the screws holding the door holder on the shell.
- 2. Drill 3/16" 13/64" dia. <u>thru holes</u> through the fiberglass shell, being careful not to "catch" the carpet headliner!

Re-install the door holder using 3/16x1/2" rivets (aluminum recommended)

FOR THE MARKER LIGHTS, TAIL LIGHTS, LICENSE PLATE LIGHT, POWER INLET, AND SAT/CAB INLET:

- 1. Remove the mounting screws.
- 2. Drill a 1/8"- to 5/32" <u>Screw hole</u> in the fiberglass shell, being careful not to "catch" the carpet headliner! Re-install 1/8" x 5/8" thru-bolts with lock nuts.

Install Time:

0.5 hrs Supplies can be provided by Xtreme Outdoors if needed.

VIN Range:

Non-sequential range: 1X9TT111XM1036382— 1X9TT1112M1036540

Summary:

It has come to the attention of Xtreme Outdoors that some MyPod doors and features may have been improperly installed outside of our standard procedures. An improperly installed door that can potentially cause cracks in the fiberglass shell.

Please contact us with any questions, concerns or comments:

Corporate Office Sales: 1-888-469-8688

Sales Support: support@goxtoutdoors.com **Warranty & Tech support:** 814-701-4891

Warranty Email: warranty@goxtoutdoors.com

Parts Email: parts@goxtoutdoors.com

Technical Support Phone & Tech support: 814-701-4884

Technical Support Email: ts@goxtoutdoors.com

MyPod Bulletin Affected VIN#(s)

1X9TT111XM1036382

1X9TT1111M1036383

1X9TT1113M1036384

1X9TT1115M1036385

1X9TT1114M1036393

1X9TT1116M1036394

1X9TT1118M1036395

1X9TT111XM1036396

1X9TT1111M1036397

1X9TT1113M1036398

1X9TT1115M1036399

1X9TT1118M1036400

1X9TT1116M1036539

1X9TT1112M1036540

1X9TT1114M1036541

1X9TT1116M1036542